

Prem Kumar R

Operations Team Lead

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01 PROFILE

Experienced and effective Operations Manager bringing forth valuable industry experience and a passion for management. Results oriented with a proven track record of improving overall operations within a company or department. Adept in analytical thinking, strategic planning, leadership, and the management of staff and procedures. Equipped with a diverse and promising skill-set, conducive to creating positive team relationships resulting in optimal service.

02 EMPLOYMENT HISTORY

Nov 2021 — May 2024

Bengaluru

Team Lead Operations at Nielsen Sports India Private Limited

- Communicated effectively with supervisors and other team members to ensure smooth operations
- Recruited, trained and supervised a team of staff members to ensure successful operations
- Managed a large distributed team of 35+, and operations staff and coordinated their efforts to ensure successful project completion
- Led a team of operations professionals, resulting improvement in customer satisfaction

Nov 2019 — Oct 2021

Bengaluru

Senior Analyst Operations at Nielsen Sports India Private Limited

- Organized and managed a comprehensive team of 15 +that improved the efficiency of daily operations.

Nov 2013 — Oct 2019

Bengaluru

Analyst at Nielsen Sports India Private Limited

03 EDUCATION

Apr 2011 — Jun 2013

Bengaluru

SJ College

B.Com

Bachelor of Commerce

Apr 2008

Bengaluru

Royal English High School

SSLC

04 SKILLS

Leadership and Management

Flexibility and Adaptability

Leadership and Teamwork

Self-motivation

Communication and Presentation

Conflict Resolution

Interpersonal Skills

Critical thinking and problem solving

Decision Making

Microsoft Excel

Ability to Multitask

Effective Time Management

05 LANGUAGES

English

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Tamil

● ● ● ● ● ● ● ●

Kannada

● ● ● ● ● ● ● ●

Telugu

● ● ● ● ● ● ● ●

06 COURSES

Vocational Training- Tally (ERP-9),(2 Months course)