

Manikandan.S

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Professional Snippet

- Experienced Network Engineer with an experience of 3 years and hands on experience with RIP, OSPF, and BGP Protocols.
- Hands on experience with Mikrotik and Nomadix controllers.
- Given resolution for 99.5% of the tickets within SLA without the next level escalation.
- Product support to ADC, Nomadix, Wireless access points

Education:

First class Diploma in Electronics and Communication (2017- 2019) in Kumaran Polytechnic college with 80%

Career Overview:

Organization	Experience	Skill set
Microsense Networks	Jan 2022 – Present	Router configuration, Nomadix configuration, VLAN, DHCP, DNS, Hotspot configuration
ITC Printing & Packaging	Oct 2019 – Dec 2021	Quality Analysis, Material Management, SAP, QC Certificate

Skill Set:

- Routing and Switching
- ADC Controllers
- Monitoring the sites
- Knowledge base creation
- SAP Tool
- Hotspot Configuration
- WAP

Roles and Responsibilities:

- Handling L1 & L2 troubleshooting for network issues and coordinating with ISP vendors
- Alerting and tracking issues (SNMP, ICMP, TCP, UDP)
- Monitoring NMS alerts and threshold alerts for network devices (solar winds/Dude)
- Server Monitoring via Kiwi Syslog
- Wireless Access Points Configuration
- Mikrotik routers, ADC, AP
- HPE 1920s Switch configuration